## **Refund/Cancellation**

- Kindly read and follow the instructions carefully.
- All appointments for consultations and other services and / or products must be booked in advance. Expected waiting time is 7 – 10 days. In case of emergency you will be given topmost priority.
- The consultation and other services and / or charges must be paid in advance.
- The consultation and / or other services and / or products ordered by you / sent to you and the payment made by you for consultation and / or other services and / or products ordered by you / sent to you are not returnable / refundable / adjustable / exchangeable under any circumstances whatsoever. No communication in this regard will be entertained. You fully agree not to ask / demand or raise question about any kind of refund / return / adjustment / exchange / damages / fees / penalty / claims of any kind in any forum whatsoever. You fully understand and agree not to initiate and pursue any kind of legal proceeding or lawsuit against this website, owners of this website,
- The products are packaged and transported as per international standards. If found damaged, immediately repack the medicine in the original packing and return it along with complaint letter within 7 days of delivery failing which the product will not be accepted back. You will get the replacement at earliest possible.

By asking for consultation and / or any other service and / or product it is assumed that you have understood and agreed to the terms and conditions and given your consent for the services.