

Privacy Policy

We take your privacy seriously. Please read this carefully to understand how we collect and keep your general and healthcare information safe and secure.

What information we collect

We respect the right to privacy of all visitors to this website. It is entirely your choice and will to provide any kind of information. We collect only that information that is required for identification, communication and for providing satisfactory service. The entire information provided by you remains restricted to those people or section for which it is necessary in order to respond to your request / need / question / concern. The information provided is only used for the purpose raised by you. It is neither saved nor used for any other purpose whatsoever.

You have option of communicating with us and seek our assistance in completely anonymous manner. This is possible through Unique Identification Number and / or Unique Identification Id. In this you can avoid giving your specific personal details and can still seek assistance by only giving general information about your concern.

In general two kinds of information is collected. One is for identification and communication. This includes name, age, gender, postal address, email address, phone number and / or any other number or id for online or offline communication. Second kind of information is related to your query. This could be related to your health status and other factors related to physical or mental health.

We offer you option of two way communication both online and offline. You may write to send for certain information / request / question / concern / support / advice / suggestion / feedback / complaint and / or any other concern. This should be done in a proper format giving appropriate details as given in the message. In all such communications you agree to abide by the terms and conditions mentioned on this website. You also have option of receiving our response / information / suggestion / advice / answer to your query / newsletter / offers and / or any other communication from our side. You have complete choice of receiving them or opting out of them.

We do our best to keep the information provided by you as safe and secure. It is not shared, used for any non-related purpose or sold. Although the information with us is safe and secure but given the nature of technology, same cannot be assured or guaranteed or warranted. Similarly the online / internet / phone / any other device communication is though safe and secure but cannot be assured or guaranteed or warranted as so.

When submitting any kind of information and / or material to us, you fully understand and agree that –

- You have full legal right to use and submit such material.
- You will not use and submit material related to any other person without consent or impersonate any other person.
- You do not infringe any intellectual property rights of any person or entity or any rights of publicity, personality, or privacy of any person or entity.
- You do not violate any law, statute, ordinance or regulation. You will not be doing any illegal immoral or antisocial activity by being defamatory, libelous or trade libelous, unlawfully threatening, or unlawfully harassing or embarrassing or being obscene, child pornographic, or indecent
- You will not use any material that contain any viruses, bugs, worms, or other computer programming routines that damage, interfere with, intercept, or expropriate any system, data or personal information, or that facilitate or enable such or that are intended to do any of the foregoing
- You will not cause or result in product liability, tort, breach of contract, personal or institutional injury, death, loss or damage and / or constitute misappropriation of any trade secret or know-how and / or spoil or harm goodwill of this website